

MANAGEMENT SYSTEMS POLICY

Business of the company Forma Ideale doo Kragujevac (hereinafter: the Company) is design and production of panel furniture, the purchase and sale of other furniture for furnishing residential and business premises, as well as providing related services. All employees, led by the top management of the Company, are dedicated and determined to continuously fulfill the requirements and improve the effectiveness of the quality management systems, environmental management systems and occupational health and safety management systems, socially responsible management and responsible forest management (hereinafter: management systems) in accordance with the relevant regulations and standards

ISO 9001:2015, ISO 14001:2015, ISO 45001:2018, FSC-STD-40-004 and amfori BSCI Code of Conduct

With the most modern technology, innovative solutions, people as our greatest strength, and primarily product quality, we strive to build consumer trust, invest in employees and take care of the principles of social responsibility, performance and improvement of environmental protection, energy efficiency and responsible forest management, as well as improving the occupational health and safety, all with the aim of implementing the long-term development strategy of the Company as a regional leader, innovator and driver of trends in the furniture industry.

We plan to achieve this goal by:

- Establishing and managing processes that contribute to the satisfaction of customers and relevant stakeholders.
- Following modern trends, in accordance with market needs, and developing existing capacities and product range.
- Applying the latest technologies, continuous improvement and innovation of business activities.
- Constant development of the Company's resources, both human and material, for establishing, implementing, maintaining and constantly improving the management systems.
- Ensuring the recognizability of the Company's image on the market, maintaining existing and conquering new markets.
- Respecting applicable laws and regulations, standards and principles of good practice in order to provide customers with a high-quality product while simultaneously reducing costs and increasing the efficiency of business processes without violating the principles of social responsibility, environmental protection, forest protection and ensuring safe and healthy working conditions.
- Establishing long-term partner relationships with customers and suppliers that will give everyone greater security in business.
- By affirming and realizing the principles of social responsibility, improving environmental protection, responsible forest management, and occupational health and safety conditions for the benefit of all interested parties.
- Respecting the principles established in the amfori BSCI Code of Conduct and applying the FSC core labour requirements.
- By monitoring, measuring, analyzing and continuously improving all business processes.
- Establishing and reviewing goals, as well as evaluating the appropriateness of the management systems policy.
- Applying a process approach and risk-based thinking. Continuous identification and assessment of all potential risks related to business activities, occupational health and safety, as well as environmental protection, forest protection, in order to eliminate or reduce them to the smallest possible extent.
- Professional and responsible management of business processes, good planning and efficient use of resources.
- Maintaining and continuously improving the knowledge, competence and awareness of employees about business activities, principles of social responsibility, occupational health and safety and the importance of environmental protection and responsible forest management.
- Encouraging teamwork, openness and trust among employees and their involvement and consultation in the establishment, maintenance and improvement of the management systems.
- Ethical behavior of all employees.
- By promoting social involvement by participating in humanitarian actions and helping the educational and sports development of the social community.

The management systems are monitored, measured, reviewed and continuously improved, with regular reporting and communication with all interested parties, regarding its effectiveness and efficiency at all levels of the Company.

All employees of the company Forma Ideale doo Kragujevac and other interested parties, in accordance with their responsibilities, are obliged to undertake activities to achieve the goals of the Company and to fulfill the requirements of the management systems.

Kragujevac, 01.09.2022.



Director
Milanka Đolić